

# Understanding Your Prescription Benefit Program

Providing you with the tools and resources to help you make better drug therapy decisions

## Dedicated Partner

Magellan Rx is dedicated to giving you the best service and resources to help you and your family make better healthcare decisions to lead more healthy, vibrant lives.

## Using Your Prescription Drug Card at Retail Pharmacies

You will receive a new prescription card from your employer. *Please present this new prescription card along with your prescription to any of our 67,000+ retail pharmacies every time you fill your prescription.* You can access a participating pharmacy list at [www.magellanrx.com](http://www.magellanrx.com).

## Maximize Your Benefit

Your decisions play a key role in the effectiveness of your prescription benefit. Here are a few tips to help you maximize your benefit.

### Request Generics

- Generic medications provide quality, cost-effective alternatives to brand medications and may help reduce costs to you and your plan.
- Ask your local pharmacy if they offer any low-cost generic programs. Use your prescription benefit card to process your order and receive the lower priced alternative, whether it is the pharmacy's generic program price or your copay.

### Take Your Medications As Directed

- Taking medications exactly as prescribed is one of the most important things you can do to enhance your health and prevent medical complications.
- Missing doses, stopping medication early or swapping medications with other people can lead to serious problems that may negatively impact health outcomes.

### Take Advantage of Over-The-Counter (OTC) Products

- Some medications that used to only be available by prescription (e.g., Claritin®, Prilosec®, and Zyrtec®) are now available over-the-counter without a prescription.
- Ask your doctor if any OTC alternatives are available to effectively treat your condition. Switching to an OTC product could save both you and your plan money.

## Our Commitment

Your prescription benefit program is designed to help you and your eligible dependents obtain prescription medications conveniently and at reasonable prices. We are committed to:

- Helping you achieve the best possible health outcomes
- Promoting the use of safe, cost-effective and clinically appropriate medications
- Helping you save money and providing convenient access to your prescription medications

## Online Tools at [magellanrx.com](http://magellanrx.com)

Secure online connection, protecting your confidentiality and providing useful tools and information.

- Easy-to-use tools that allow you to view, refill, renew and transfer prescriptions
- Drug formulary & lookup tools
- Trusted drug information & education
- Real-time benefit information
- Access to View and download pharmacy claims
- A participating pharmacy locator tool
- Downloadable claim, prior authorization request and mail order forms

**Questions?** Contact Magellan Rx Customer Service 24/7 at 1.800.424.0472 with any questions about your prescription benefit.