

Instructions

Ellucian will no longer publish a Bookshelf of documentation for products formerly branded as SunGard Higher Education. Ellucian will continue to provide all Banner by Ellucian, Degree Works and other product materials that had been bundled in the Bookshelf through the Documentation and Download Center. Use this document to learn how to create an account, and to access the documentation library.

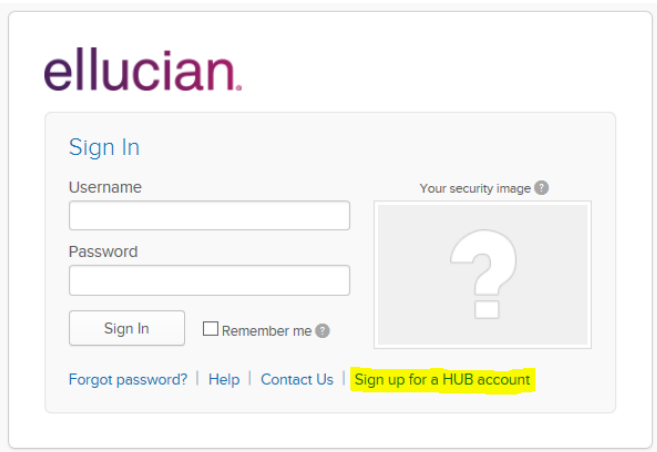
Create an account

To access the Documentation and Download Center you create an Ellucian Client Support account. The information below will provide you instructions on how to set up your account.

Go to:

<https://ellucian.okta.com/>

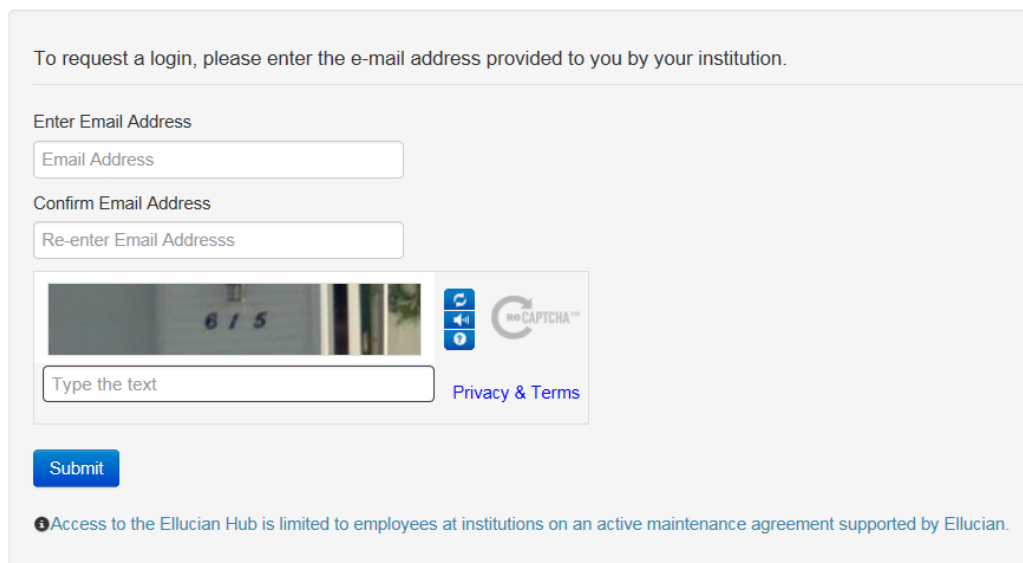
Click on “Sign up for a HUB account”



Enter your slcc.edu email address. Confirm your address, and complete the CAPTCHA verification step

ellucian.

Ellucian Hub Registration



Complete the form below. Click Submit registration.



Ellucian Hub Registration

Enter your registration details:

Organization

Email Enter your email address.

User Name

Salutation ▼

First Name

Last Name

Job / Role
 ▼
 ▼

Title

Are you a Contractor? ▼

Accept the Disclaimer.

TERMS OF USE AND DISCLAIMERS

Welcome to Ellucian Hub created and operated by Ellucian Inc. and its affiliates (collectively "Ellucian"). The purpose of Ellucian Hub is to provide Ellucian clients and interested client constituents access to a broad spectrum of information about Ellucian, as well as providing an interactive platform.

Please read these Terms of Use carefully as they create a binding legal contract. By using Ellucian Hub you are agreeing to be bound by these Terms of Use, and you accept these Terms of Use without limitation or qualification. Further, if you are accessing Ellucian Hub on behalf of an institution where you are enrolled as a student, your employer, or as a consultant or agent of a third party, you represent and warrant that you have the authority to act on behalf of and bind your institution, employer or other third party (collectively, your "Institution") to these Terms of Use. If you do not agree to all of the Terms of Use, you must immediately discontinue your access to Ellucian Hub, and you are not authorized to access or use Ellucian Hub in any manner.

1. General

Ellucian reserves the right to make changes to these Terms of Use and to modify, change or discontinue Ellucian Hub at any time. Ellucian may notify you of any changes to these Terms of Use when you visit Ellucian Hub, via email, or by updating these Terms of Use (you should review the most current version of these

Be sure to follow the instructions on the confirmation page.

ellucian.

Ellucian Hub Registration

Your registration request has been submitted!

It may take up to 5 business days to process your request. Once your registration has been verified, an email containing an activation link will be sent to you from "noreply@okta.com". Please make sure that this email will not be blocked or sent to your spam folder.

Important: Your registration will not be completed until you click on the activation link and follow the instructions to complete the registration process. The activation link will expire in 7 days after being sent.

Please visit our [FAQ page](#) which offers solutions to common problems you may experience. If you require further assistance, please [contact us](#) directly.

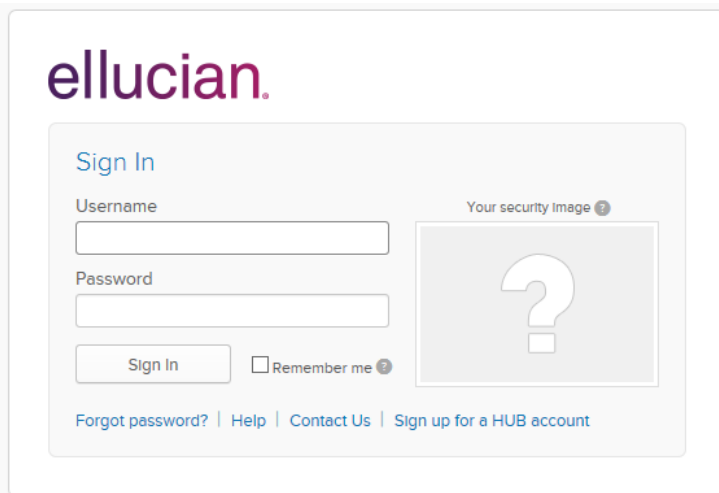
© 2015 - Ellucian | [Privacy Policy](#) | [Contact Us](#)

Accessing the support portal

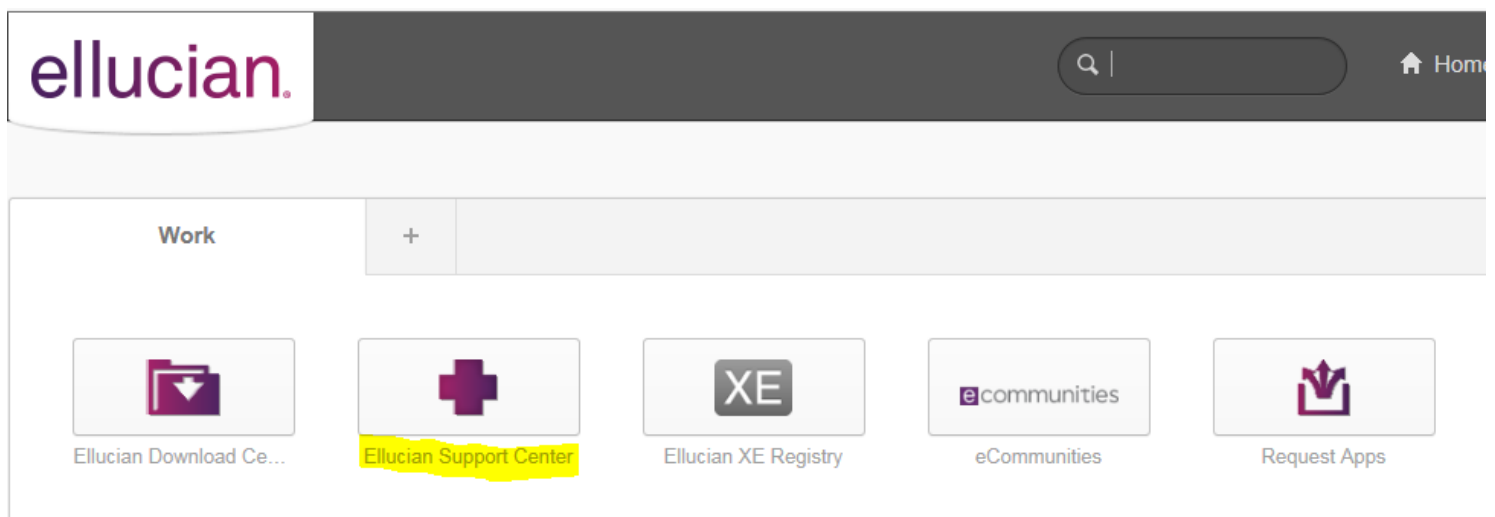
Log in at:

<https://ellucian.okta.com/>

Enter your username and password



Click on "Ellucian Support Center". Depending on your security role, the options you see below will vary.



Additional Support Center Resources

The screen capture below illustrates the main landing page of the support portal. On this main page you have access to “How to” tools for using the support site, such as global search, search documentation, search articles, etc. Please note the available links under “Additional Support Center Resources” to become more familiar with the support portal.

The screenshot shows the Ellucian Support Center landing page. At the top, there is a navigation bar with the following links: Home, Cases, Articles, Documentation Libraries, Change Requests, Ideas, Reports, Dashboards, Entitlements, Licensed Products, and Releases. The main heading is "Ellucian Support Center". Below this, there is a "Search Tips" section with a magnifying glass icon. The text reads: "Use Global Search to search across all objects. If searching for specific Documentation or an Article, do this within the Documentation Libraries or Articles tab. To narrow your results use the 'Filter' option within Cases, Change Requests and Ideas." Below this, there is a section titled "The following video clips will help guide you through the various search options:" followed by four video links: "How to use Global Search (3 min. 3 sec.)", "How to search Documentation Libraries (1 min. 12 sec.)", "How to search Articles (59 sec.)", and "Using Filtered Views for Ideas, Change Requests and Cases (3 min. 59 sec.)". There are two asterisked notes: "* In Global Search, items under 'Options' should be unchecked if you do not want to limit your search;" and "* In Search Results, select 'Search All' under Search Feeds if commonly accessed objects are not displaying." Below this is a section titled "Additional Support Center Resources" with a lightbulb icon, containing five links: "Ellucian Support Center: Understanding Ideas", "Ellucian Support Center: 'How-To' Tutorials", "Ellucian Support Center: Recorded Training Session Links and Materials", "Ellucian Support Center: Questions and Answers", and "Global Search Operators and Examples". At the bottom, there is an "Announcements" section.

Accessing the Documentation Library

To search the documentation library, click on “Documentation Libraries” at the top of the screen.

This screenshot is identical to the one above, but with the "Documentation Libraries" link in the top navigation bar highlighted in yellow. The main heading "Ellucian Support Center" is also highlighted in yellow.

In the Upper left hand corner, a search box is provided.

The screenshot shows the 'Documentation Libraries Overview' page. At the top left, there is a search box labeled 'Content Search' with a dropdown menu set to 'All Documentation Libra...' and a 'Search' button. Below this is a 'Recent Items' section listing various document titles and IDs. The main content area is titled 'Documentation Libraries Overview' and includes a 'Back' link. A message states: 'Use this page to view and manage shared documentation libraries.' Below this is a 'Shared Content' section with a 'My Documentation Libraries' table. The table has columns for 'Actions' and 'Documentation Library Name'. The actions column contains 'Browse' links for each library name. The libraries listed are: ActiveCampus, Automic Applications Manager, Banner Accounts Receivable, Banner Advancement, Banner Advancement Self-Service, Banner Channels, Banner Compatibility Information, Banner Document Management, Banner Document Retention, and Banner Employee Self-Service. A 'Next >' button is at the bottom right of the table. Below the table is a 'Featured Content' section with a star icon and a table of featured items. The featured content table has columns for 'Title' and 'Publication Date'. The items listed are: 'Ellucian Product Calendar' (6/17/2015), 'Latest Ellucian Product Calendar (for 18 Mos Prior to Publication Date) bridged June 2015' (6/17/2015), 'Latest Ellucian Product Calendar (for 18 Mos Prior to Publication Date) Overview published June 2015' (6/17/2015), 'Latest Ellucian Product Calendar (for 18 Mos Prior to Publication Date) Overview published June 2015' (6/17/2015), and 'New - Banner Digital Campus Product Compatibility Tool FAQ' (7/29/2013). A 'Show All' button is at the bottom right of the featured content table.

As an example, searching sfaregs returned the following results. On the left hand side, there are filtering options.

The screenshot shows the 'Search for Content' page. On the left side, there is a 'Filter Your Results' section with a 'Clear Filters' link. Below this is a 'Show Only' section with various filter categories: 'Legacy ID (30+)', 'Module (18)', 'Product Line (5)', 'Product Name (25)', 'Release (30+)', 'Revised (2)', 'Type (18)', 'Featured Content (1)', and 'File Formats (4)'. The 'My Documentation Lib...' category is expanded to show 26 items, including 'Banner Student (133)', 'Banner Texas Mod... (42)', 'SC California CA... (38)', 'Banner General (37)', and 'Banner Student S... (25)'. On the right side, the search results are displayed. The search criteria are: 'Search in All Documentation Libra...' for 'sfaregs' in 'All Languages'. The search results show 'Search Results: Showing 1-20 of 433 results'. There is a 'Download' button and a pagination link '1 2 3 4 5 Next >'. The results table has columns for 'Title' and 'Actions'. The titles listed are: 'Banner Student User Guide 8.8', 'Banner Student User Manual 8.6', 'Banner Student Guía de Usuario 8.8 español', 'Banner Student Resolutions Report 8.6', 'Banner California Community Colleges Baseline Handbook 8.4.1', 'Banner California Community Colleges Baseline Handbook 8.1', 'Banner California Community Colleges Baseline Handbook 8.7', 'Banner Student Object/Access Reporting Guide 8.3', 'Banner Student Self-Service User Guide 8.1', 'Banner Student Resolutions 8.7', 'Banner California Community Colleges Baseline Handbook 8.5.2', 'Banner API Spreadsheet by Product and Program May 2015', and 'Banner Student Resolutions 8.5.3'.

Click on any of the search results links and you will see the following. Click the “Download” button to download the documentation.

ellucian.

Home Cases Articles Documentation Libraries Change Requests Ideas Reports Dashboards Entitlements Licensed Products Releases

Content Search

All Documentation Libra...

Recent Items

- 01353096
- 01322751
- 1-LJ119: Example SQL scripts to report on BANSECR/GSASECR security information.
- Implementing Seamless Navigation Enhancement Utility on Linux/Unix
- Implementing CAS with OpenLDAP for SSO use with INB SSB and Banner 9
- Implementing Seamless Navigation and Application Navigator in Banner 9
- 1-EH3DAD: How do you remove a hold on SOAHOLD that someone else has put on a student?
- 01352394
- RESTful - APIs for Registration - Technical
- Mobile - Clarification for the Student API URL

Content

Banner Student User Guide 8.8

Created: 6/23/2015

[Back](#)

Content Details

Tags

| | |
|-------------------------------|--------------------------------|
| Created | 6/23/2015 |
| Version | 1 |
| Featured | <input type="checkbox"/> |
| Size | 7.1 MB |
| In My Documentation Libraries | Banner Student |

Additional Information

| | |
|---------|-------------------------------|
| Type | User Guide |
| Product | |
| Release | Banner Student User Guide 8.8 |
| Revised | <input type="checkbox"/> |