

TABLE 34.**2013-2014 NEW STUDENT SURVEY SUMMARY****SATISFACTION RESPONSE PERCENTAGES FOR SELECTED
SLCC PROGRAMS AND SERVICES
(Percentages are of those using the service.)**

ALL NEW FALL SEMESTER STUDENTS - 507 Responses

	Very Satisfied	Satisfied	Neutral	Dis-satisfied	Very dis-satisfied
Overall SLCC Experience	32%	49%	16%	2%	1%
Academic Advising	28%	35%	25%	8%	4%
Career Information	20%	34%	35%	8%	3%
Financial Aid	38%	28%	21%	10%	3%
Registration	35%	44%	14%	5%	2%
Student Express	32%	29%	34%	3%	2%
Appearance of Buildings/Classrooms	40%	44%	13%	2%	1%
Availability of Desired Classes	13%	46%	25%	14%	2%
Instructor's Use of Class Time	29%	48%	14%	7%	2%
Class Sizes	32%	54%	12%	1%	1%
Quality of Instruction	27%	48%	18%	5%	2%
Friendliness of Faculty/Response to Need	35%	43%	17%	4%	1%
Instructor's Knowledge of Subject Matter	43%	44%	10%	2%	1%
Overall Experience with SLCC Instruction	32%	50%	14%	2%	2%

TABLE 34.**2013-2014 NEW STUDENT SURVEY SUMMARY (Continued)**

Primary educational objective in attending?

47%	Earn degree and transfer
22%	Earn degree and work in that field
11%	Take courses/transfer before degree
5%	Take some courses and get a new job
3%	Upgrade skills in present job
1%	Take courses before going on mission
11%	Other

Total semesters (including this one) planning to attend SLCC?

4%	1
10%	2
7%	3
17%	4
6%	5
11%	6
3%	7
12%	8 and above
25%	Haven't decided
5%	No Response

What is your current credit hour enrollment?

20%	1 – 5
37%	6 – 11
30%	12 – 14
10%	15+
3%	No Response

What is your highest degree earned?

1%	Less than HS Diploma
70%	HS Diploma/GED
8%	One-year Certificate of Completion
6%	AS/AAS/APE/AA
8%	BS/BA
3%	Graduate+
1%	Don't Know
3%	No Response

Current status at SLCC?

51%	First-time college student
18%	Earned college credits through Concurrent, AP, etc.
35%	Previously attended another college
11%	Previously attended SLCC

What is your ethnic origin?

2%	American Indian/Alaskan Native
5%	Asian/Pacific Islander
4%	Black/Non-Hispanic
11%	Hispanic
78%	White/Non-Hispanic

How many hours a week were you employed while also attending college?

27%	None
17%	1 – 19 hours
26%	20 – 39 hours
16%	40 hours
11%	41+
3%	No Response

What is your age group?

4%	Under 18
50%	18 – 24
20%	25 – 34
13%	35 – 44
6%	45 – 54
5%	55 and Older
2%	No Response

Are you?

34%	Male
62%	Female
4%	No Response