SALT LAKE COMMUNITY COLLEGE

SLCC Pathways

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April 2019

*MANAINA MANAINA LIFE ON THE MISSISSIPPI MISSISSIPPI

UNABRIDGED . READ BY GROVER GARDNER

"Finding a path to degree completion is the equivalent of navigating a river on a dark night. . . . [N]avigation is particularly difficult when the path is wide, blind, and lacking in shape or substance. Without signposts, without a guide, without visible shoreline to follow, many students make false starts, take wrong turns, and hit unexpected obstacles, while others simply 'kill the boat' trying to figure out where they are."

Judith Scott-Clayton

"The Shapeless River: Does a Lack of Structure Inhibit Students' Progress at Community Colleges?"

Top 20 Most Frequent Semester-to-Semester Enrollment Patterns

Includes all new students from Fall 2007 to Spring 2009 (excludes summers)

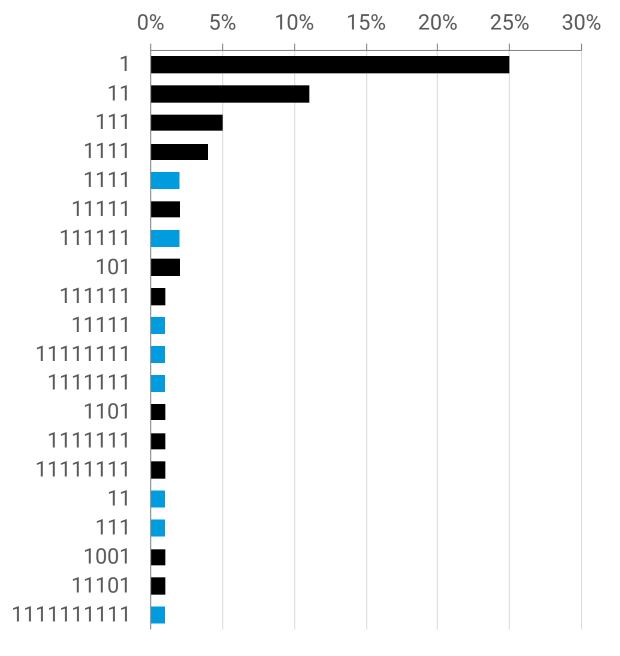
≈ 15,000 students

≈ 1,800 unique enrollment sequences

1 = Semester enrollment

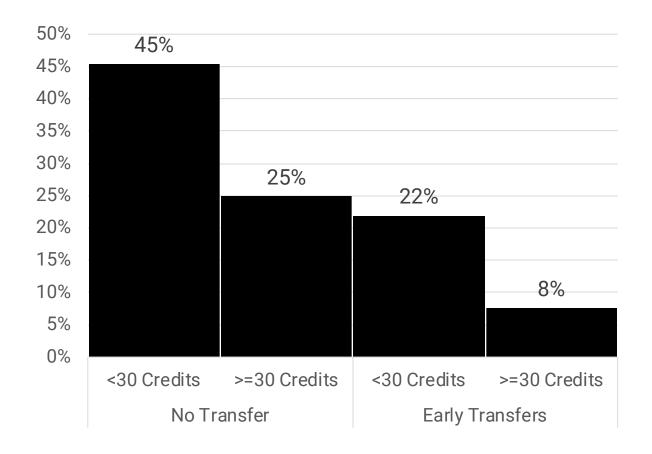
0 = Break in semester enrollment

= Culminated in award



What Happens to the Non-Completers?

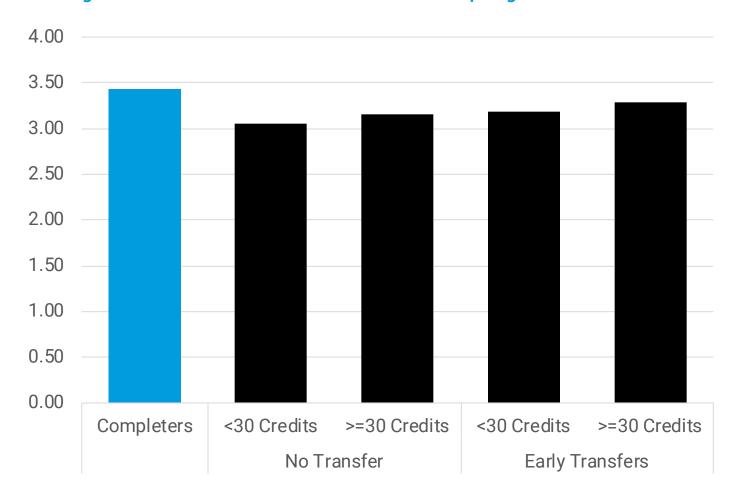
Percent of non-completers by outcome, New Students Fall & Spring 2004 - 2009







Average first term G.P.A., New Students Fall & Spring 2004 - 2009





Dr. Ruth Chang

Professor, Rutgers University

Philosopher



How to Make Hard Choices



Focus Groups

Former Students

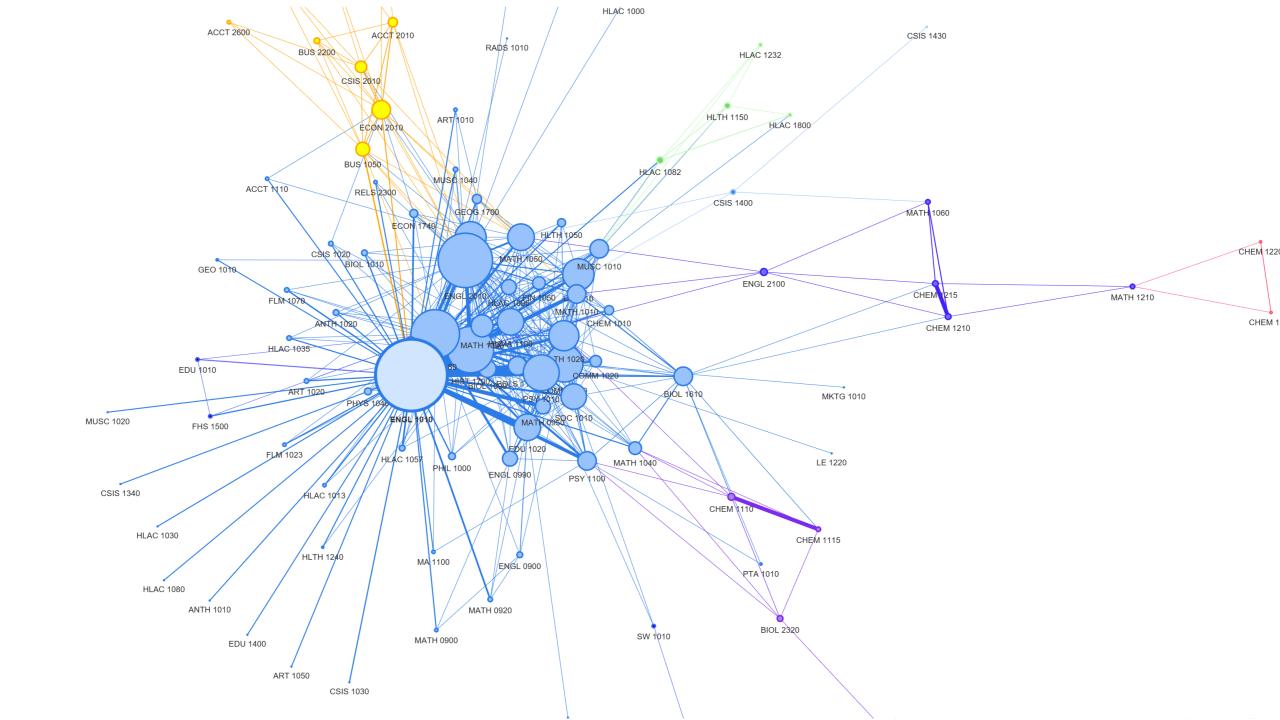


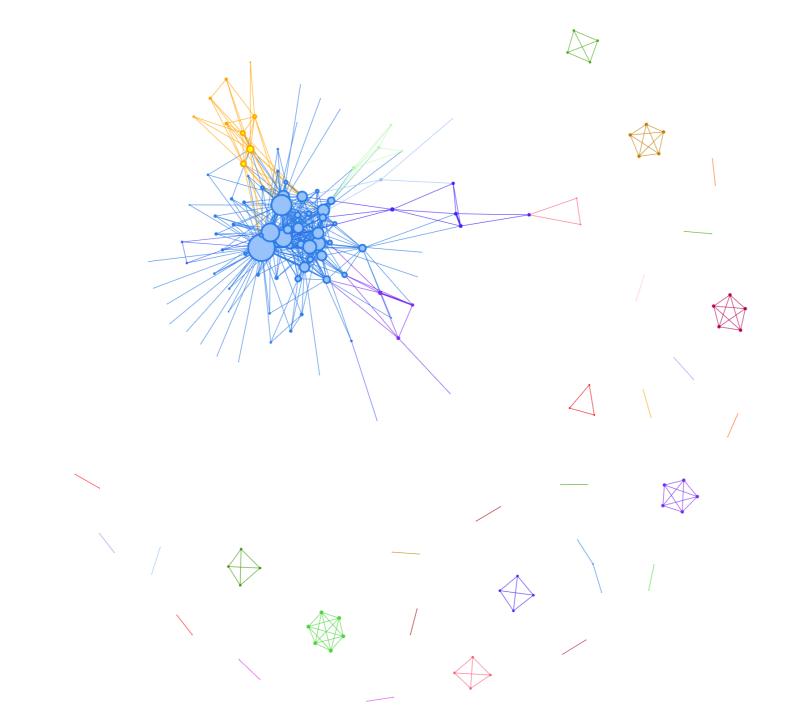
- 1. People are not aware of their own needs and preferences
- 2. Even when they are, don't have unlimited time or capacity to research available options
- 3. Easiest decision is *not deciding* (decision deferral)

Judith Scott-Clayton

"The Shapeless River: Does a Lack of Structure Inhibit Students' Progress at Community Colleges?"

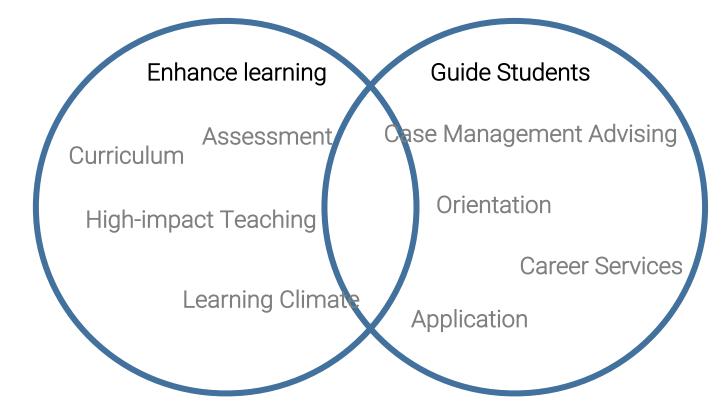




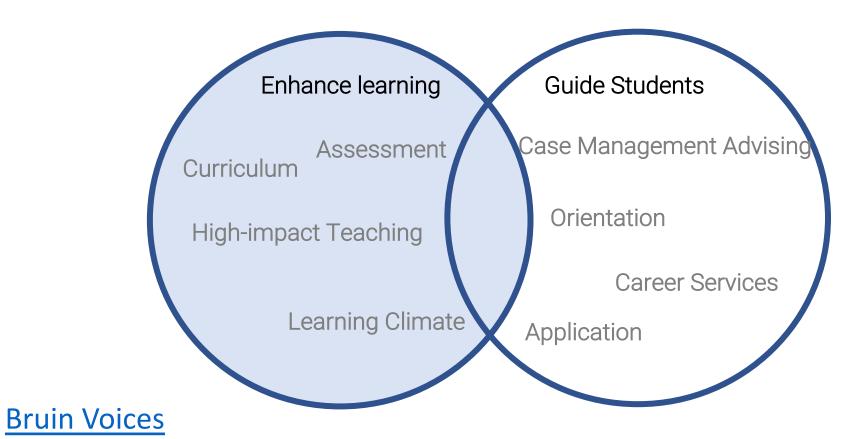


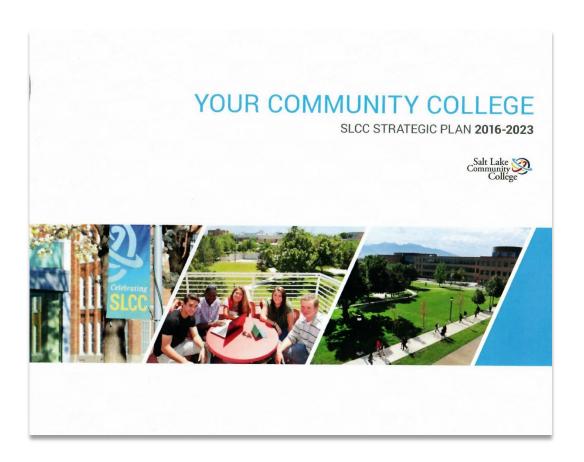
SLCC Pathways provides a guided program of study intentionally designed to **enhance learning** and **clarify a student's route** to program completion, a career, and further education











Improving SLCC student completion

We pledge to enhance the student experience and support students from when they start at SLCC until they earn their degree or certificate.

-SLCC Strategic Plan



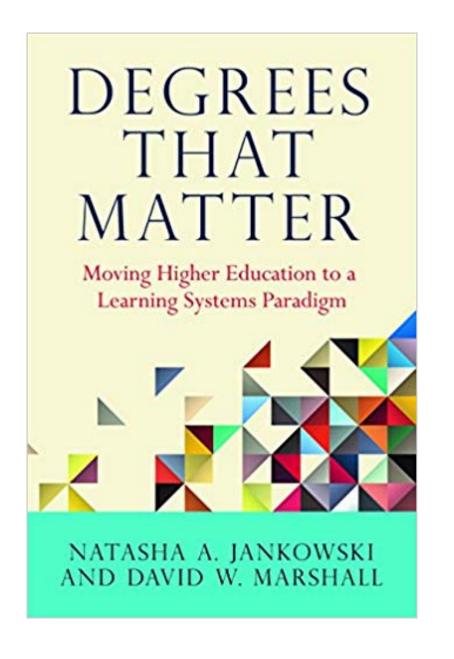
Enhance learning

Campuses need to make commitments to student engagement with experiences that are connected over time, where engagement is pervasive and expected and doesn't take the form of a "one off" experience.

-Dr. Ashley Finley

Associate Vice President for Academic Affairs and Dean of the Dominican Experience at Dominican University of California

From: Jankowski, Natasha A.. Degrees That Matter: Moving Higher Education to a Learning Systems Paradigm . Stylus Publishing. Kindle Edition.



Integrating the Learning Experience Across Academic Affairs

"Pathways focused on learning, as opposed to syllabi or articulation agreements of specific courses, have the greatest opportunity to be beneficial when they are utilized as a means to reach shared consensus, scaffold learning opportunities, and make connections across systems based on students and their learning."

Key Instructional Principles = What We Want Students to Learn

Skills

What students can do

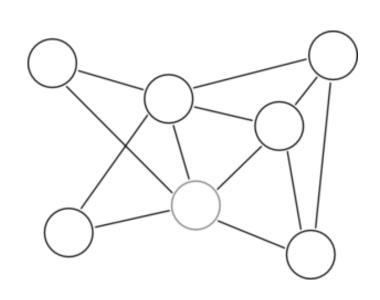
Concepts

How students organize knowledge

Habits of Mind

Behaviors of learning







Content

Pedagogy

Professional Practice



Skills

Concepts

Habits of Mind



College-Going Habits

Discipline Habits

Courses & Programs



Program Coherence

Similar to Tuning initiatives, DQP, etc., but significantly enhanced!!

Curriculum What we teach

Instruction
How we teach

Framework for Coherence

Assessment Ensuring students learn

Learning Climate

How students experience our teaching

In the guided pathways model [SLCC Pathways], faculty define the skills, concepts and habits of mind that students need to achieve by the end of their program, and map out how students will build those learning outcomes across courses. The college emphasizes a "learning facilitation" approach to instruction, which focuses on building students' academic motivation and metacognition; and the college systematically supports faculty in developing and improving this approach using a "collaborative inquiry" framework.

-Redesigning America's Community College p 17

Engagement by Design

Eleven design principles to build authentically integrated programs.

Engagement by Design: Building the Student Experience in SLCC Pathways

CWT Pathways Phase II sub-committee: Rebecca Barrett, Gabe Byars, Jane Drexler, Katrina Green, Kristi Grooms, David Hubert, Rachel Lewis, Ron McKay, Tamra Phillips, Jason Pickayance, Joss Ramos, David Richardson, Tiffany Rousculp, Katerina Salini

Abstract: SLCC Pathways is about engagement through design. We must make engagement a function of programmatic design decisions not the product of uncoordinated chance. Designing for engagement is less about limiting choice and more about making sure students experience a transformative education whatever choice they make. The work of ensuring engagement by design has structural implications, but our current discussions on pathways understands structure almost solely in terms of sequencing or narrowing course selection and not in terms of the relational and pedagogical practices that are the more necessary ingredients to student success. Faculty must connect with students early and often to help them make informed choices and to motivate their interest in the curriculum. Areas of study must provide coherent programs of study (and the maps to guide student choice) with special attention paid to the first year. Finally, engaged faculty must provide high-impact, inclusive educational experiences that call upon students to reflect on their learning.

First Milestone: Areas of Study

An Area of Study is an integrated grouping of academic programs collaboratively designed to share a framework for curriculum, instruction, learning climate, and assessment. Students within an area of study share a structured, formative experience; including recommended courses sequences, particularly a structured first 15 to 34 credits among degree programs; intrusive case management advising for academic and career planning and co-curricular opportunities that promote integrated learning across the area of study.









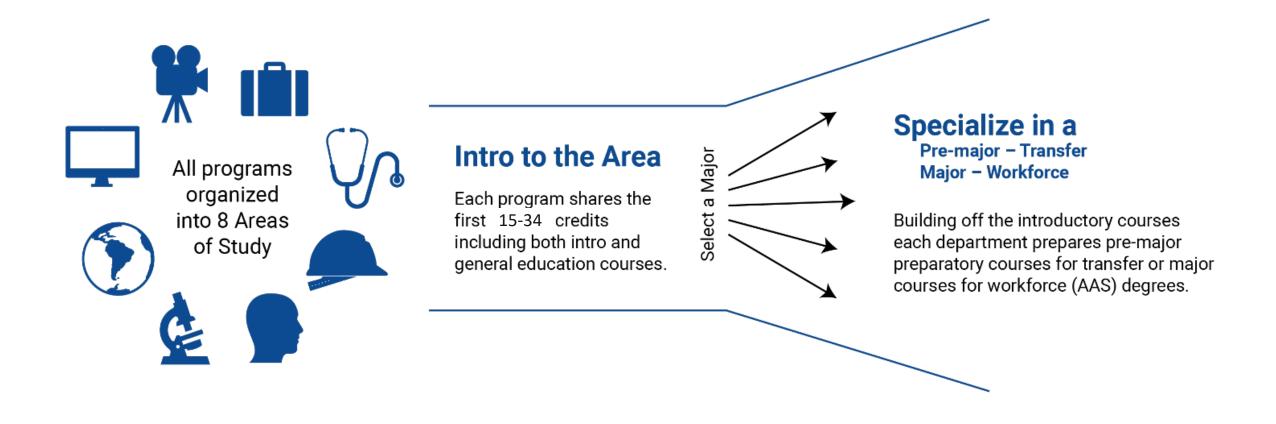








What is an Area of Study?



Curriculum

What we teach

Instruction
How we teach

Framework for Coherence

Assessment

Ensuring students learn

Learning Climate

How students experience our teaching

Areas of Study Framework for Coherence Charge from Executive Leadership

Each area of study will collaboratively design a guiding framework detailing the area of study's approach to curriculum, instruction, learning climate, and assessment. It includes the following five elements:

- 1. The <u>skills</u>, <u>concepts</u>, <u>and habits of mind</u> attained by each program's graduates aligned with transfer and/or industry partner expectations;
- 2. Where and how each skill, concept, and habit of mind is <u>first introduced</u> as well as how each will be developed throughout the area of study and program;
- 3. How <u>related supporting services and high-impact practices</u> (advising, internships, service learning, co-curricular activities, etc.) <u>and inclusive teaching</u> practices are integrated into area of study and program design to support the identified skills, concepts, and habits of mind;
- 4. How the area of study and programs will cultivate a <u>positive learning climate</u> including specific practices and behaviors that faculty and staff will adopt to support the identified skills, concepts, and habits of mind; and
- 5. How faculty <u>assess</u> student achievement of the skills, concepts, and habits of mind to ensure students are learning and are well prepared for transfer or employment.

Next Steps

By Fall 2020

Intro to Area of Study Course (CCO)

Suggested revisions to first fifteen

A description of the shared learning outcomes within the area of study.

Draft (not implemented) first-year course sequences.

Next

Program learning maps

Statement of learning climate and shared high-impact and inclusive teaching practices.

Any new courses to better align and develop coherence within area of study.

Area of study assessment plans

Identified co-curricular supports
Integrated advising.

Pathways Design Team Chair- Provost

Lead: Provost
Senate President
Curriculum Committee Chair
General Education Committee Chair
Design Team Leads

- Arts, Communication, and Digital Media
- Business
- Computer Science & Information Technology
- Health Sciences
- Humanities
- Manufacturing, Construction, and Applied Technologies
- Science, Engineering, and Math
- Social and Behavioral Sciences, Education, and Human Services
- General Education

General Education Design Team

Area of Study Design Team Science, Engineering, and Math

Area of Study Design Team Manufacturing, Construction, and Applied Technologies

Area of Study Design Team Social and Behavioral Sciences, Education, and Human Services

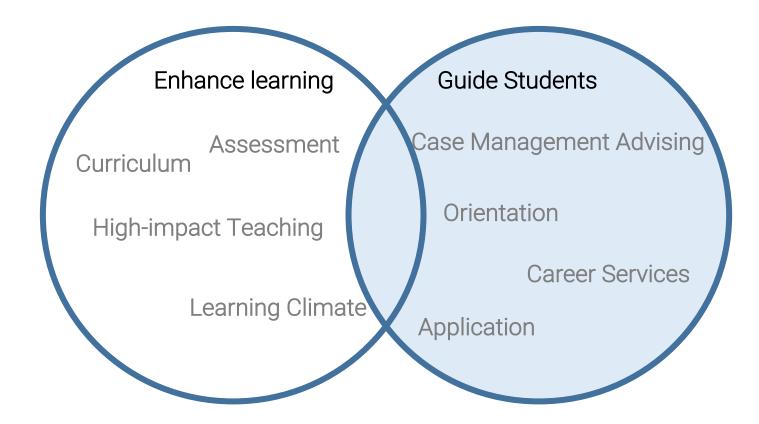
Area of Study Design Team
Business

Area of Study Design Team
Arts, Comm, and Digital Media

Area of Study Design Team
Humanities

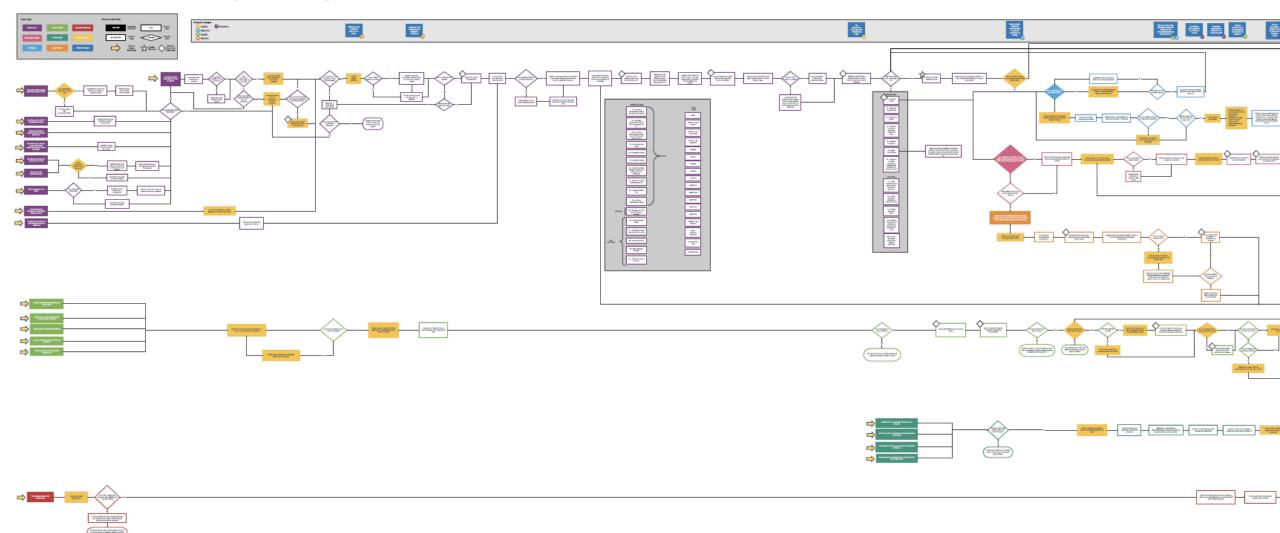
Area of Study Design Team Computer Science & Information Systems

Area of Study Design Team
Health Sciences



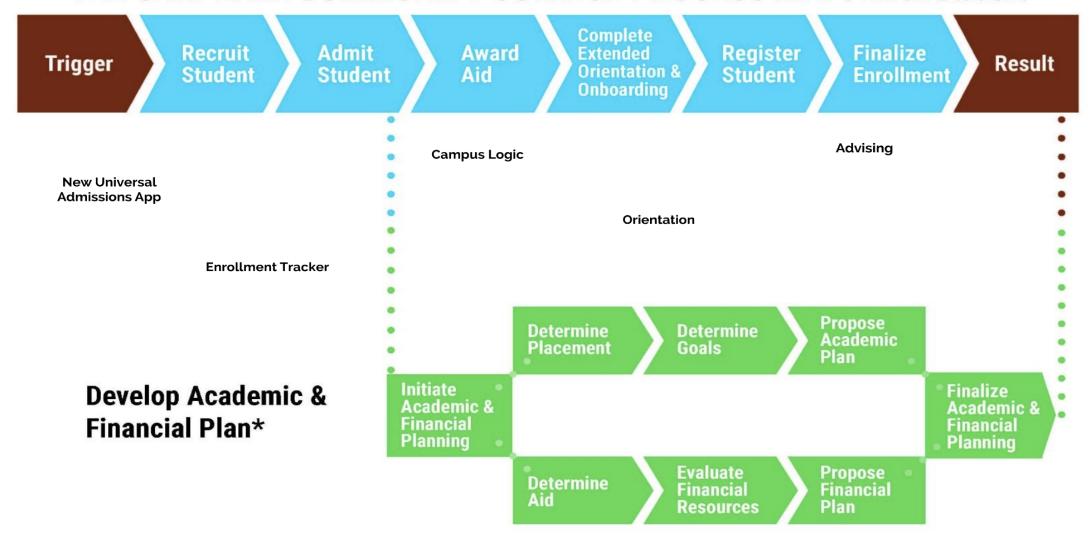


Redesigning the Student Intake Process





THE SALT LAKE COMMUNITY COLLEGE PROCESS MAP: Enroll Student



New Universal Admissions Application



First Name First Name First Name (*Required) Last Name Last Name(*Required) Email katetraditional@email.com Password Confirm Password Confirm Password (*Required) Note: Password must be at least eight characters and include both numbers and letters. REGISTER

BACK TO LOGIN

To log in to your account, please return to the login screen.

BACK TO LOGIN

CONTACT US

Enrollment

801-957-4073

admissions@slcc.edu

Student Services Hours

Monday - Thursday: 8 am - 7 pm Friday: 8 am - 4:30 pm

Salt Lake Community College

4600 South Redwood Road Salt Lake City, UT 84123 801-957-SLCC (7522)

Academic Goals

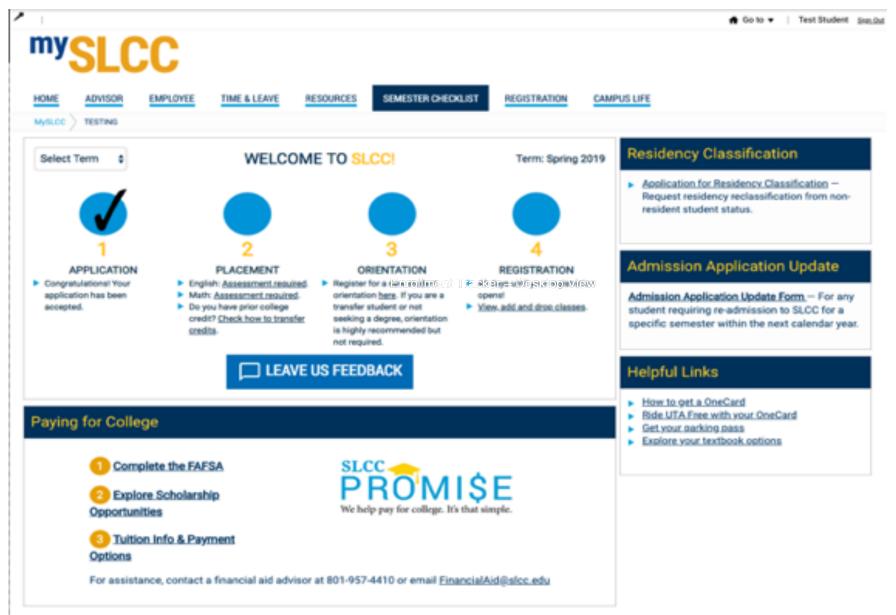
All of SLCC's academic programs are grouped within eight Areas of Study. Whether your goal is to complete a certificate or degree, transfer to a four-year institution, or go directly into the workforce, SLCC provides a guided program of study to help you choose courses and create a Pathway that will help you achieve your academic goals.

Not sure what Area of Study to choose? That's okay!

Pick the Area of Study that best fits your area of interest. After you are admitted, your Academic Advisor will help you complete your pathway map based on your academic goals.

Area of Study	Arts, Communication and Digital Media	-
Academic Goals	Taking credit courses to earn a degree	•
Program of Study	Graphic Communications (AS)	•
Academic Goal Autopopulate (for testing purposes, this field will be removed)	DEG	-

ENROLLMENT TRACKER – Desktop View





Campus Logic / Student Forms



FOR YOUR STAFF

- Paperless file review reduces staff time spent on verification, SAP Appeals, PJs, and c code resolution
- + Highlighted conflicting information eliminates data entry to generate ISIR corrections
- + Automated student follow up (text and email) saves time chasing students for documentation
- Automatic file indexing and imaging saves time spent on document management
- Dashboard reporting shows transactions, status, and turnaround time to improve operations



FOR YOUR STUDENTS

- ★ Web form wizards and automated updates guide students through the process
- Online task management shows students where they are and what's next
- + Pre-filled, personalized web forms ensure accurate and complete info on first submission
- Compliant e-signature for students and parents speeds and simplifies document completion
- Secure document upload from any device provides easy, paperless document submission



Pathways: New Student Orientation

Phase 1 Goal:

To updated and enhance the on-line orientation to include information covering all 8 areas of study, and to create an in-person orientation program for <u>each</u> area of study.

Roll Out – Fall 2019 Enrollments

Intrusive Case-management Advising

5 Milestones

1

Getting Ready and Registering

Before 1st Day of Class

2

Goal Setting and Degree Planning

Before end of 1st Semester

Hold Placed

3

Transfer and Career Planning

Before 50% Program Completion 4

Preparing to Graduate

Before 75% Program Completion

Hold Placed

5

Preparing to Work

Before 100% Program Completion

Other additional meetings as needed for early alert or other needs



Intrusive Case-management Advising

Fall 2018 Pilot for Milestones 1 & 2

1

Getting Ready and Registering

Before 1st Day of Class

2

Goal Setting and Degree Planning

Before end of 1st Semester Approx. 200 New Students

Preliminary Findings:

- Lots of process and system needs still to be worked out
- No effect yet (negative or positive) on retention
- Positive qualitative feedback from faculty and academic administrators

Intrusive Case-management Advising

Next Phases

Business Students – 2018-2019 & 2019-2020 cohorts

General Studies - 2017-2018 & 2018-2019 cohorts

Exploratory within an Area of Student - 2019-2020 cohort



Communication Plan

Bit.ly/PathwaysPlanSLCC

SLCC SEARCH: PATHWAYS











ACADEMICS

FUTURE STUDENTS

CURRENT STUDENTS



PATHWAYS

A Message from Executive Cabinet **Guiding Student Choice Enhancing Learning** Areas of Study Timeline Pathways Resources Contact Information

PATHWAYS PLAN

SLCC Pathways provides a guided program of study intentionally designed to enhance learning and clarify a student's route to program completion.

The Pathways Plan proactively guides and supports student choice with an eye for intentional completion by reorganizing and re-presenting our degree programs. Using student experience as a framework to guide our efforts helps us to stay focused on improving their success.

In short, Pathways is a student-centered approach to college redesign.

We began moving toward a holistic Pathways model in 2016. We will continue to adapt, evolve and improve our engagement with Pathways over time, with incremental achievements accruing each academic year and full implementation achieved by 2023.

Why Pathways?

- . Pathways supports our mission for Inclusivity and Equity by ensuring that all students, no matter their income or social capital, receive proactive guidance to achieve their goals at equitable rates.
- · Pathways helps us articulate a better value proposition to students and parents by linking programs to careers with living wages. Higher education is not a straightforward meritocracy, and income impacts graduation rates. Lower-income students may need a clearer picture of their future ROI.
- · Guided choice and engagement by design eliminate irrational course selection, which saves time and
- . 68% of SLCC graduates transfer to four-year schools. Pathways benefits SLCC transfer students by aligning them with communities and instilling a strong sense of purpose and self.
- . Many SLCC students are nontraditional or part-time: 53% are the first in their family to attend college, 81%

Salt Lake Community College